

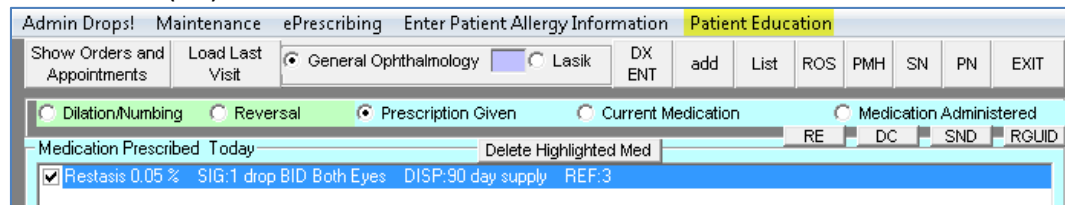
## Core Measure #13: Patient-Specific Education

*Attestation threshold: Patient-specific education resources identified by Certified EHR Technology are provided to patients for more than 10 percent of all unique patients with office visits seen by the EP during the EHR reporting period.*

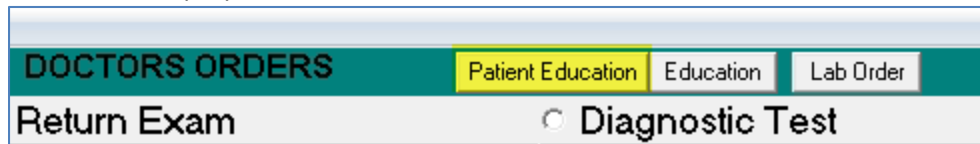
The patient-specific education material area gives you the ability to print information for the patient as well as send to the patient portal to help educate your patients. The patient-specific education material is defined by the patient's medications, labs, and diagnoses that are entered into the chart. You are now able to select the Patient Education button from multiple areas within the exam. When the Patient Education button is selected a call is made to the LDM service and this will retrieve the patient-specific education material.

### 1. Access Patient-specific education material: (The same functionality will exist with all three buttons)

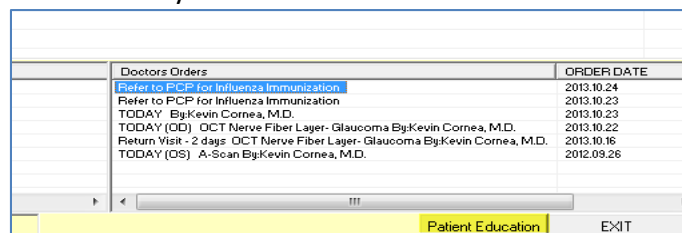
#### a. Medication Screen (RX)



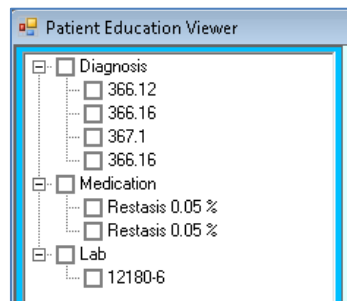
#### b. Schedule Order Screen (SH)



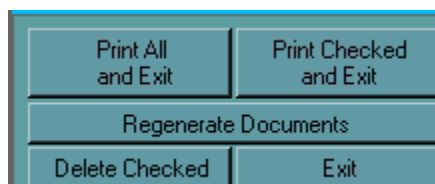
#### c. F8 Key – Medflow Summary View



2. Generate Patient- specific education material:
  - Record all Diagnoses, Medications and Lab orders prior to selecting the Patient Education button
  - a. Click on the **Patient Education** button (from any of the screens listed above)
3. View Patient-specific education material: The **Patient Education Viewer** will pop up if any material exists
  - All patient-specific education material is listed on the left side of the screen under the appropriate heading – Diagnosis, Medication and Lab.
  - Viewing the material is not required.
  - If you wish to view the material, click on the diagnosis code, medication name, or LOINC code to see the education information in the viewer.
  - Use the buttons at the bottom of the screen to page through multi-page documents.



4. Identify information to provide to the patient:
  - **Print All and Exit:** This will print *all* education items AND send all items to the patient portal if the patient has an email address saved in the system AND close the screen (a progress note will be created in the patient chart if the document is printed)
  - **Print Checked and Exit:** This will print *only the checked* education items AND send all items to the patient portal if the patient has an email address saved in the system AND close the screen (a progress note will be created in the patient chart if the document is printed)
  - **Regenerate Documents:** If the auto-call was performed prior to all diagnoses, meds and labs being entered, the user can select this button to manually make the call to LDM and pull all related education material into the screen. If education was already generated for today, it will add the most recently found education to what is already listed, which may create duplicates. Any duplicates will need to be removed by the user prior to exiting the screen.
  - **Delete Checked:** Delete checked items and exit
  - **Exit:** This will send *all* items to the patient portal if the patient has an email address saved in the system AND close the screen



Notes:

- If there is no material then a message box appears notifying the user and the user is returned to the previous screen
- Each item will have a check box field and will be unchecked upon entry of the screen
- Using the Patient Education Screen (accessed from PN | EDU) will no longer count toward this measure because the education provided here is not linked specifically to codified medications, diagnoses and labs in the patient record. This education screen is still available and information may be used for reference but it will not count toward the Patient Education Measure for Meaningful Use.